



Dear Parent, Carer

We are writing to inform you that we are moving to a new Cashless Catering provider, Nationwide Retail Systems Ltd, in January 2018. The new system will allow us to continue with the development of the school meal service, and will provide us with a more efficient, faster and ultimately better quality of service.

This system runs on biometric (see FAQ's) so there is no need for students to carry a card as the system will recognise the thumb print of your child at the tills. We require the consent of at least one parent/ carer in order that the biometric information of your child can be processed. Please be assured that this information remains within the school and that the biometric information taken is an algorithm and not the actual finger print.

As per current legislation we will be operating an 'Opt In' policy and therefore require you to complete the below reply slip. If you choose not to have your child registered on the Biometric System a 4 digit PIN code will be allocated. Please note that PIN codes do not have the same level of security and it will be your child's responsibility to remember the code and keep it secure at all times.

The preference of the school is to use biometrics as this is more secure and faster than any other method of identification and we appreciate your co-operation with regards to this matter.

Could you please therefore complete and sign the below reply slip and return to Mrs Allbury via Student Reception no later than Thursday 14th December 2017.

Yours faithfully

Mr M Coulson
Headteacher

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Biometric Cashless Catering System

I/We confirm that we wish for our child to be registered on the school's Biometric Cashless Catering System.

Students Name Form Group

Parent/Carer Full name Signature

I understand that I may withdraw my child's registration at any time in writing.

Frequently Asked Questions

What is 'biometric?'

A Biometric is simply a method of identifying an individual person. The Trust-e Cashless System uses an algorithm based scan, which reads between 50 and 130 points on the finger/thumb. It is not a fingerprint in any way, shape or form and is of use only in the Cashless System.

Q How does a biometric system work?

A The information of a pupil or staff member, who has been biometrically registered, is stored on a secure biometric controller within the school, which only your provider, Nationwide Retail Systems, can access with permission from the school. Once an account is credited, the pupil or staff member places their finger/thumb on the EPOS Terminal Biometric Reader, which looks up their account and allows them to purchase items using only this method of identification.

Q How does my child register on the biometric system?

A Registration days will take place leading up to the 'go live' day of the Cashless System. During these days, registration terminals will be placed in the school. Your child will attend at a requested time and will be required to place their finger/thumb on the Biometric Reader twice to obtain a matching template, which only takes a few seconds. If you have chosen to opt-out of this procedure, your child will be presented with a 4 digit PIN code.