

Education Access Team
E2 Zone 2
County Hall
Chelmsford
CM1 1QH



Dear Parent/Guardian,

You're receiving this letter as one of your child's classmates will now be attending school from home, with the use of an AV1 robot. We'd like to take a moment to explain to you what the AV1 is, how it will fit into the classroom.

AV1 is a personal avatar that allows children suffering from long-term illness that enables them to partake in the education and vital social aspects of school from home or the hospital bed.

The AV1 sits in the classroom and allows the home-based child to partake in lessons. From asking and answering questions, to working on group projects with classmates. Using a one-way video stream and two-way audio stream, the AV1 allows the child to be able to see, hear and communicate with classmates and teachers

The child and the teacher will interact with the AV1 in the same way as they would with any child; by talking to it.

We understand that you may be concerned about a "streaming device" being in your child's classroom but No Isolation (who provide this service) have ensure that the AV1 meets even the most stringent child safety standards around the world, and we have achieved this through using multi-level security protocols.

Please be assured that the AV1 is password-protected, uses encrypted video streams, is accessible in real-time only, and locked to a single device. In addition to this whilst the child access the device, they are unable to take screen shots.

More information about the device can be found here at www.noisolation.com. We thank you in advance for your support and understanding in this matter.

Yours sincerely,

Essex County Council
Telephone: 03330 136327